

Press Release

For immediate distribution

## **senseFly announces worry-free service package to keep professional drone operators flying**

*New Always On service package ensures business continuity for eBee Plus drone owners via 48-hour drone replacement, extended warranties and free maintenance checks*

**Washington, DC, July 6, 2017—[senseFly](#), the world’s leading producer of mapping drones, today announces *Always On*, a new worry-free service package designed to keep professional drone operators working and ensure business continuity.**

Businesses are increasingly professionalizing their drone operations, with UAV data acquisition developing in-line with this change, marking a move from using drones in pilot projects only to integrating the technology into companies’ business models and processes. To address the growing demand for turnkey solutions that come with professional grade service and support, senseFly has developed its *Always On* service package.

Available as a bundle option alongside every new [eBee Plus](#) drone purchase, *Always On* provides operators with an advanced level of professional support and peace of mind. In the event of a drone hardware problem — whether the result of user error, a naturally occurring event or a technical issue — customers can simply contact their local senseFly representative to have their drone replaced for free within 48 hours, no questions asked\*.

“Helping clients by providing them with reliable and highly accurate mapping drones and exceptional professional grade service has always been at the core of what we do. Today we’re taking this support to the next level, enabling eBee Plus operators to virtually eliminate the issue of project disruption and, in turn, allowing them to better plan their workloads and meet their commitments, because business never stops,” explained Jean-Thomas Celette, Chief Sales & Marketing Officer at senseFly.

The eBee Plus is a large coverage photogrammetric mapping system featuring RTK/PPK upgradeability, for survey-grade accuracy on demand. This platform has gained attention for mapping more square miles per flight than any drone in its weight class. In addition to 48-hour, no-questions-asked drone replacement, senseFly’s new *Always On* service package also extends the eBee Plus’s limited warranty from one to two years and includes free scheduled services, as well as free battery replacements.

“As a professional drone service provider, we always ensure that we are prepared for any challenges we may encounter in the field. This means we supply our team with backup aircraft and spare parts to adequately support every mission,” said Josh Kornoff, Senior Director of Drone Engineering at

Measure. “Always On will help us reduce the amount of capital we have invested in backup equipment.”

*Always On* is available for professional users in the United States and will be supported by senseFly’s trusted network of distribution partners located across the U.S.

For more information about *Always On*, [contact your nearest senseFly distributor](#).

\*Covers up to two non-warranty drone replacements within the standard two-year *Always On* service period.

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**About senseFly**

At senseFly, we believe in using technology to make work safer and more efficient. Our proven drone solutions simplify the collection and analysis of geospatial data, allowing professionals in surveying, agriculture, engineering and humanitarian aid to make better decisions, faster.

senseFly was founded in 2009 and quickly became the leader in mapping drones. The company is a commercial drone subsidiary of Parrot Group. For more information, go to [www.sensefly.com](http://www.sensefly.com).